



## **REPAIR AGREEMENT**

## I understand:

- 1. I bring items to be repaired at my **own risk**. I acknowledge that my item may be broken further during repair, that data may be lost, and that a repair may not last.
- 2. Repairers at this Repair Cafe are **unpaid volunteers** and do not offer a professional repair service.
- 3. Organisers & repairers within the Cambridgeshire Repair Cafe Network **accept no liability for damage or injury caused by repaired items**.
- 4. My item:
  - Needs to be PAT tested  $\Box$  Does not need to be PAT tested  $\Box$
  - $\circ$  Passed the PAT test  $\Box$  Failed the PAT test  $\Box$  N/A  $\Box$
- 5. Repairers may choose **not to attempt to repair** my item.
- 6. If batteries, leads, plugs, fuses, zips or other **replacement parts** are needed, I need to provide them. If we have them in stock, you can buy them from the Repair Cafe.
- 7. I have to **stay with the repairer/within the Repair Cafe** while my repair is being carried out.
- 8. I have to **take my item away** with me when I leave or dispose of it in an e-waste bin if one is available.
- 9. If I have more than **one item**, each one must be booked in separately. Items will be looked at if repairers have time, but I will have to go to the back of the queue if there is one.
- 10. If I have brought **children** with me, I am responsible for their behaviour and safety, and will remove them from the repair area if requested to do so.
- 11. **Photographs or video** may be taken of me at the Repair Cafe and used for publicity. I will let the organisers know if I would like to **withdraw permission** for this.

| SIGNATURE:    |  |
|---------------|--|
| PRINTED NAME: |  |
| DATE:         |  |

Please keep this form with you during the Repair Cafe and return it to the organisers before you leave. PTO for feedback form



## We welcome donations towards the cost of running these events

## Donations will be used to help fund future Repair Cafes

| How would you rate           | e your expe  | erience at the | Repair Cafe too                  | lay?              |               |                         |
|------------------------------|--------------|----------------|----------------------------------|-------------------|---------------|-------------------------|
| Very dissatisfied            |              | <b>2</b>       | 3<br>〇                           | 4                 | 5<br>()       | Very satisfied          |
| After today's Repair         | Cafe, how    | do you feel a  | bout trying a re                 | epair yourself?   | •             |                         |
| A lot less<br>confident      |              | <b>2</b>       | 3<br>()                          | 4                 | 5<br>()       | A lot more<br>confident |
| After today's Repair         | Cafe, how    | motivated do   | you feel to liv                  | e more sustair    | nably?        |                         |
| A lot less<br>motivated      |              | <b>2</b>       | 3<br>〇                           | 4                 | 5<br>()       | A lot more<br>motivated |
| Please describe you          | r experiend  | ce at the Repa | ir Cafe today                    |                   |               |                         |
|                              |              |                |                                  |                   |               |                         |
|                              |              |                |                                  |                   |               |                         |
|                              |              |                |                                  |                   |               |                         |
| Tell us a bit more ab        | out vour it  | em. What did   | it mean to you                   | , to have it fixe | ed (or not!)  | 2                       |
|                              | iout your n  |                |                                  |                   |               |                         |
|                              |              |                |                                  |                   |               |                         |
|                              |              |                |                                  |                   |               |                         |
| Is there anything we         | e could imp  | prove to make  | your experien                    | ce at the Repa    | ir Cafe bett  | er?                     |
|                              |              |                |                                  |                   |               |                         |
|                              |              |                |                                  |                   |               |                         |
|                              |              |                |                                  |                   |               |                         |
| Would you like to jo         | in the Ely l | Repair Cafe or | Cambridge Ca                     | bon Footprint     | mailing lis   | ts?                     |
| Your email address:          |              |                |                                  |                   |               |                         |
| O Ely Repair Ca              | afe – news   | about future F | Repair Cafes and                 | d last-minute a   | ıvailability. |                         |
| O Cambridge C<br>carbon foot |              | •              | nation about lo<br>pen Eco Homes |                   | • •           | o reduce your           |